

Ceiling Fans

Three Year Limited Warranty



Solent Trading extends the following limited warranty to the user/purchaser of this product:

1. Fan Motor Warranty: In the event of a **motor failure** within three years from the date of purchase **due to a defect in material or workmanship**, Solent provides complimentary labor for repair or replacement. Purchasers are responsible for any costs incurred after the initial three-year period.

2. Fan Accessories Warranty: The three-year warranty **covers fan accessories, including remote controls, wall controllers, light fittings and glass light shades.** Lamps are not covered.

3. Exclusions from Warranty: This warranty **does not extend to any changes in painted finishes resulting from climate conditions or direct exposure to water, moisture, or corrosive conditions.** Proceeding with outdoor use is done at your own risk and will void the warranty.

4. Warranty Void Conditions: This warranty becomes void and is inapplicable in cases of **damage resulting from improper installation, neglect, accident, misuse, or lack of a serial number, or as a result of any modification.** Additionally, the use of **fan accessories** such as remote controls, wall regulators or light fittings that are **not Solent approved and branded** will also void the warranty.

5. Exclusive Remedy: Please note that any repair or replacement provided by Solent Trading cc constitutes the exclusive remedy available. **No other expressed or implied warranties exist.** Solent Trading cc expressly disclaims all implied warranties, including those of merchantability and fitness for a particular purpose, to the extent permitted by law. **Solent Trading cc shall not be liable for incidental, consequential, or damages arising from or in connection with product use or performance, except as may be otherwise provided by law.** This warranty grants you specific rights.

6. General Fan Operation: Please be aware that a degree of wobble and noise is typical and should not be viewed as a problem or defect.

7. Reporting a Faulty Fan: Any defective motors or parts must be reported in writing to Solent Trading cc by completing the Faulty Fan Report in full. Please visit https://www.solent.co.za/report_faulty_fan to submit your Faulty Fan Report.